

## [ Business Problem Solving ]

This instructor-led training course teaches students the fundamentals of solving business problems. It will introduce students to the need for problem solving, ineffective responses to problems, the elements of an effective solution, and the skills needed to for effective problem solving.

## [ Entrance Requirements ]

None

## [ Training ]

This is a one day course.

## [ Course Outline ]

### **Unit 1: Problem solving basics**

**Topic A:** Fundamentals of problem solving

**Topic B:** Effective problem-solving approaches

### **Unit 2: Problem solving in the corporate world**

**Topic A:** Problem solvers

**Topic B:** The corporate problem-solving culture

### **Unit 3: Problem-solving process**

**Topic A:** Identifying problems

**Topic B:** Committing to a solution

**Topic C:** Confirming problem elimination

### **Unit 4: Critical thinking and information analysis**

**Topic A:** Critical thinking

**Topic B:** Quantitative analysis

**Topic C:** Qualitative analysis

### **Unit 5: Problem-solving teams**

**Topic A:** Managing problem-solving teams

**Topic B:** Driving a successful team